



BON SECOURS COLLEGE FOR WOMEN

Nationally Accredited with 'A' Grade by NAAC

UGC Recognized 2(f) and 12(B) Institution

VILAR BYPASS, THANJAVUR - 613 006

PG AND RESEARCH DEPARTMENT OF HOSPITAL ADMINISTRATION

PROGRAM OUTCOME

PO1. Critical Thinking: Take informed actions after identifying the assumptions that frame our thinking and actions, checking out the degree to which these assumptions are accurate and valid, and looking at our ideas and decisions (intellectual, organizational, and personal) from different perspectives.

PO2. Effective Communication: Speak, read, write and listen clearly in person and through electronic media in English and in one Indian language, and make meaning of the world by connecting people, ideas, books, media and technology.

PO3. Social Interaction: Elicit views of others, mediate disagreements and help reach conclusions in group settings.

PO4. Effective Citizenship: Demonstrate empathetic social concern and equity centred national development, and the ability to act with an informed awareness of issues and participate in civic life through volunteering.

PO5. Ethics: Recognize different value systems including your own, understand the moral dimensions of your decisions, and accept responsibility for them.

PO6. Environment and Sustainability: Understand the issues of environmental contexts and sustainable development.

PO7. Self-directed and Life-long Learning: Acquire the ability to engage in independent and life-long learning in the broadest context socio-technological changes

PROGRAMME SPECIFIC OUTCOMES

PSO1: Understand the hospital organization and the various managerial functions like planning, organizing, direction and control.

PSO2: Utilize the latest trends and technology in providing health care

PSO3: Demonstrate Critical thinking skill in making decisions in all situations in order to provide quality care.

PSO4: Demonstrate understanding of lifestyle and other factors, which affect health of individuals and groups.

PSO5: Communicate effectively with individuals and groups and members of the health team in order to promote effective interpersonal relationships and team work.

PSO6: Demonstrate leadership qualities and decision – making abilities in various situation

PSO7: To develop expertise in the planning, management and evaluation of the hospital system.

PSO8: Familiarize with the common terms used in the clinical practice.

PSO9: To familiarize with the role of hospitals in Health Care System and about Hospital Administration.

COURSE OUTCOMES

COURSE	INTRODUCTION TO HOSPITAL SERVICES	
CODE	16SCCHA1	
CO No	Course outcome	Knowledge Level
1.	To Understand the basic concepts and changing concepts of Hospital	K ₂
2.	To Analyze the various types and major departments of Hospital	K ₂
3.	Demonstrate the effective systems of the hospital	K ₃
4.	Assess the role perception of Hospital	
5.	To understand the Health care delivery system of the hospital	K ₂
6.	Identify the types of services available in hospitals	K ₂
7.	Analyzing the role of health team , role of Doctors, Nurses and Ancillary health personnel	K ₅

Course	Principles of Hospital Administration - I	
Code	16SCCHA2	
CO No	Course outcome	Knowledge Level
1.	To understand the concepts & functions of management	K ₂
2.	To Knowledge the roles of a Manger and Administrator.	K ₂
3.	Demonstrate various strategies to promote the standard and goals of organizations	K ₃
4.	Analyzing the roles, responsibilities of a person in organization and their power and authority.	K ₂
5.	To attain the important function of communication and its role in achieving organization goals.	K ₂
6.	Use appropriate steps to plan budget in management	K ₃

Course	Basic Biological Science-I	
Code	16SACHA1	
CO No	Course outcome	Knowledge Level
1.	To Understand the basic knowledge of Human Anatomy, and Physiological functions	K ₂
2.	Recognize the main functions of human body such as respiration, circulations, digestion and excretion.	K ₂
3.	Characterization the internal functions of body such as metabolism, enzymes and co-enzymes.	K ₂
4.	Demonstrate Laboratory investigations and techniques.	K ₃
5.	Differentiate the different types of organisms such as bacteria, virus and protozoa	K ₄
6.	Explaining parasitology and its identification treatment of various parasite diseases.	K ₃

Course	Principles of Hospital Administration - II	
Code	16SCCHA3	
CO No	Course outcome	Knowledge Level
1.	Outline the fundamentals of organizational Behaviour, and group behaviour.	K ₂
2.	Explain the importance of effective Communication in organization and provide of idea about Group behavior	K ₃
3.	To Understand the behavior, ability, value, personality and emotion of individual.	K ₂
4.	Explain the important functions of administrator in Group dynamics, Motivation, Leadership	K ₂
5.	Understand the importance of coordination needed in an organization for the achievement of goal.	K ₄
6.	Analyze the various process of leadership, issues , emotional intelligence and its effectiveness.	K ₃

Course	Basic Biological Science II	
Code	16SACHA2	
CO No	Course outcome	Knowledge Level
1.	Explain the heart diseases and its causes symptoms treatment prevention and control.	K ₂
2.	Illustrate the disease of stomach and reproductive system and its causes, symptoms, treatment prevention and control process.	K ₂
3.	Knowledge about the disorder of bones, joints and treatment, prevention and control process.	K ₂
4.	Classify the diseases of nervous system causes, symptoms, treatment prevention and control process.	K ₄
5.	To Analyse and provide the information about the disease conditions of eyes, ears and its treatment.	K ₃
6.	Explain the disease conditions of endocrine system and skin.	K ₂

Course	Principles of Economics and its application to hospital services	
Code	16SACHA3	
CO No	Course outcome	Knowledge Level
1.	Knowledge about the marginal activity	K ₂
2.	Identify the factors of production, land, labour and capital enterprise	K ₂
3.	Explaining the role of supply and demand	K ₂
4.	Explain the basic economic theories and thoughts.	K ₂
5.	Apply distribution theories to find out output in hospitals	K ₃
6.	Differentiate between Business economics and Health economics	K ₄

Course	Financial Management	
Code	16SCCHA4	
CO No	Course outcome	Knowledge Level
1.	Explain the meaning and scope of financial Management	K ₂
2.	Analyze about organization of financial department	K ₂
3.	Explain the importance and types of cost of capital.	K ₂
4.	Utilize the marginal costing diagnostic related groups and cost centers in hospital	K ₃
5.	Analysis of variance-price in DRG	K ₄
6.	Explain the characteristics and factors affecting financial planning	K ₃

Course	Material Management	
Code	16SCCHA5	
CO No	Course outcome	Knowledge Level
CO ₁	Explain material management	K ₂
CO ₂	Interpret ABC analysis	K ₃
CO ₃	Comparative statement of purchase order, purchase of capital items.	K ₄
CO ₄	Discuss import procedures, buyer seller relation and ethics.	K ₃
CO ₅	Differentiate between safety stock P system and Q system	K ₄
CO ₆	Apply computers in material management	K ₃

Course	Hospital Information System	
Code	16SACHA4	
CO No	Course outcome	Knowledge Level
CO ₁	Define Hospital Information System	K ₁
CO ₂	Differentiate between hardware and software	K ₄
CO ₃	Understanding the basic structures of information system	K ₂
CO ₄	Explain the types of databases	K ₂
CO ₅	Discuss about DSS components	K ₃
CO ₆	Illustrate about computer crime	K ₃

Course	Operation Research for Hospital Administration	
Code	16SCCHA6	
CO No	Course outcome	Knowledge Level
CO ₁	Develop linear programming models for shortest path, maximum flow, minimal	K ₃
CO ₂	Analyze simplex method	K ₄
CO ₃	Distinguish two phase method	K ₄
CO ₄	Apply MODI method to solve transportation problem	K ₃
CO ₅	Classify Queuing models	K ₂
CO ₆	Solve CPM and PERT problem	K ₃

Course	SBE-I Introduction to Office Management	
Code	16RSBE7:1	
CO No	Course outcome	Knowledge Level
CO1	Knowledge about meaning and functions of office management	K1
CO2	Classify the types of organization	K3
CO3	Demonstrate arrangement of files and modern methods of filing	K3
CO4	Discuss about Report writing	K3
CO5	Explain about office communication	K4
CO6	Classify the types of report writing	K4

Course	Quality Assurance	
Code	16SCCHA8	
CO No	Course outcome	Knowledge Level
CO1	Define medical audit and need for medical audit	K1
CO2	Discuss continuous evaluation to improve clinical services	K3
CO3	Interpret medical audit committee functions and limitation	K3
CO4	Summarize the role of hospital administrator in medical audit	
CO5	Analyzes the major functions of quality assurance patient care evaluation	K4
CO6	Explain TQM concept	K3

Course	Communication in Public Relations	
Code	16SACHA6	
CO No	Course outcome	Knowledge Level
CO1	Define the nature, scope and objectives of public Relation	K1
CO2	Apply theory and practice in PR processors	K3
CO3	Discuss about the tools and media of public relations	K2
CO4	Explain about Corporate Public Relations	K2
CO5	Illustrate modern consumer-oriented marketing	K3
CO6	Demonstrate the medium of PR advertising for marketing	K3

Course	Ward Administration	
Code	16SCCHA7	
CO No	Course outcome	Knowledge Level
CO1	Explain ward administration	K1
CO2	Applying the principles of human resource management to different wards	K3
CO3	Illustrate the administrative and nursing personnel's their power and authority	K3
CO4	Explain various specialty departments, location, functions, types, physical facilities & equipment required for the ward	K3
CO5	Explain about ward environment and waste disposal.	K2
CO6	Interpret ward procedure, admission , discharge, transfers and record maintenance	K3

Course	Hospital Record Management I	
Code	16SMBEHA1	
CO No	Course outcome	Knowledge Level
CO1	Define Record Management	K1
CO2	Discuss about International Classification disease and barcoding & its applications in hospital	K3
CO3	Describe about steps in initiating records	K3
CO4	Interpret about role of medical records department in medical audit legal system	K3
CO5	Illustrate bar coding and its application in medicine & hospital services.	K4
CO6	Discuss about medico legal cases	K4

Course	Epidemiology and Community Health	
Code	16SACHA5	
CO No	Course outcome	Knowledge Level
CO1	Define Epidemiology	K3
CO2	Interpret the basic measures of epidemiology	K3
CO3	Explain the concept of health and ways of measuring health.	K2
CO4	Discussing the health care delivery system	K2
CO5	Classifying the various administration of health care service	K2
CO6	Discuss various National Health Programmes	K3

Code	SBE-II Office Management Tools	
Code	16RSBE7:2	
CO No	Course outcome	Knowledge Level
CO1	Discuss about fundamentals of computer and operating system	K1
CO2	Demonstrate MS Word	K3
CO3	Demonstrate MS-excel	K3
CO4	Demonstrate Power Point	K3
CO5	Explain about Accounting machine	K4
CO6	Difference between envelope sealing machine and Franking machine	K4

Course	Hospital Infection Control Management	
Code	16SMBEHA3	
CO No	Course outcome	Knowledge Level
CO1	Classify the types of hospital infections	K2
CO2	Identify the high risk areas of infection	K2
CO3	Discuss about cross infection	K2
CO4	Explain about hospital infection control committee	K2
CO5	Discuss about waste management	K2
CO6	Classify the bio-medical waste	K2

Course	Biostatistics	
Code	16SCCHA9	
CO No	Course outcome	Knowledge Level
CO1	Define mean, median, mode	K1
CO2	Explain birth and death registration	K3
CO3	Discuss fertility related statistics	K3
CO4	Discuss measurement of mortality rate,	K3
CO5	Assess maternal mortality rate	
CO6	Analyze data for assessment and evaluate data to be used in Hospital Statistics	K4

Course	Legal Aspects in Hospital Management	
Code	16SCCHA12	
CO No	Course outcome	Knowledge Level
CO1	Explain about labour laws	K2
CO2	Describe Legal compliances for hospital	K2
CO3	Interpret about kind and formation of contracts	K3
CO4	Discuss about medical malpractice	K2
CO5	Discuss about Legal issue in death cases	K2
CO6	Explain about narcotic laws	K2

Course	Hospital Dietary Services Management	
Code	16SMBE7:2	
CO No	Course outcome	Knowledge Level
CO1	Describe the basic concepts of nutrition, specific nutrients in maintaining health	K2
CO2	Illustrate the hygienic practices to be followed by food handlers	K2
CO3	Discuss about Dietary department	K3
CO4	Describe role and responsibilities of dietician	K2
CO5	Discuss about different types of diet	K2
CO6	Explain inventory control of dietary department.	K2

Course	Human Resource Management	
Code	16SCCHA11	
CO No	Course outcome	Knowledge Level
CO1	Difference between HRD and HRM	K4
CO2	Explain about Recruitment and selection	K3
CO3	Discuss about methods of training	K2
CO4	Analyze performance appraisal	K3
CO5	Illustrate motivation of hospital employees	K4
CO6	Explain about discipline and disciplinary action	K4

Course	Hospital organization and Research methodology	
Code	16SCCHA10	
CO No	Course outcome	Knowledge Level
CO1	Characterizing the duties and role of administrator in health care management	K1
CO2	Difference between strategic and operational planning	K3
CO3	Classify the different types of organizational Services	K3
CO4	Interpret about Budgeting and control in health care organization	K3
CO5	Explain about Research Methodology	K4
CO6	Difference between Qualitative and Quantitative Research	K4