**UNIT-I**

1. Define knowledge management.
2. What is intellectual capital?
3. What are the components of knowledge cycle?
4. List down the domains of knowledge management.
5. Explain the various objectives of knowledge management.
6. Explain the KM cycle with an example.
7. List out the sues of KM for an organization.
8. Compare industrial economy with knowledge economy.
9. What are the characteristics of knowledge economy?
10. Expalin the various key technologies needed for the KM programme.
11. Explain the four- phased approach for knowledge strategy.
12. Trace the history and evolution of knowledge management.
13. What is knowledge management and how it is related to business strategies?
14. Explain why there is a need of knowledge management in an organization.
15. What are the drivers for the implementation of knowledge management in an organization?
16. Explain the various approaches to knowledge management.
17. Discuss the components of knowledge management.
18. What is importance and sources of Knowledge management?
19. Describe various approaches of knowledge management.
20. Explain concept of Knowledge Management.
21. What is meant by KM?
22. Differentiate KM & Intellectual capital.
23. Define KM?
24. Differentiate trust & knowledge sharing.
25. Distinguish between Knowledge & Common sense.
26. Distinguish between Experience & heuristics.
27. Distinguish between learning by example & learning by discovery.
28. What are Relationships between knowledge & information?
29. What are Relationships between knowledge & data?
30. What is the difference between tacit & explicit Knowelege.Give an example.

**UNIT-II**

1. Why are intellectual assets difficult to measure?
2. Define data mining.
3. What is a chat room?
4. Define news group and mailing lists
5. What is the function of filtering tools?
6. Define KM measurement.
7. What is tangible asset monitor?
8. Compare efficiency and effectiveness.
9. What is balanced scorecard?
10. What is the difference between data, information and knowledge? How they are related? Give example
11. Differentiate between tacit and explicit knowledge.
12. What is organizational knowledge? Explain the types of knowledge available in an organization.
13. How the knowledge is created in an organization? Explain the steps involved in knowledge creation.
14. Describe steps of Knowledge management process.
15. What are the practices of knowledge management?
16. What are the steps involved in creating knowledge organization.
17. Why it is helpful to view the building of a KM system as a lifecycle?
18. Distinguish between verification & validation.
19. Distinguish between knowledge developer & system analyst.
20. How do users differ from experts?
21. What is rapid prototyping?
22. What is meant by people core of knowledge architecture?
23. What is knowledge creation?
24. Define consistency.
25. How knowledge is create & transferred via teams.
26. Explain the main impediments to knowledge sharing.
27. What is the difference between an intranet & an extranet?
28. Difference between usability & portability

**UNIT-III**

1. Define organizational learning.
2. Distinguish between organizational learning and learning organization.
3. What are the characteristics of learning organisations?
4. Compare learning organisations with traditional organisations.
5. Explain knowledge codification in your own words.
6. Distinguish between decision table and decision tree.
7. How knowledge codifications differ from knowledge creation?
8. What is a knowledge map?
9. How does knowledge map differ from decision tree?
10. How would you identify expertise?
11. What is protocol analysis?
12. What are the features of on-site observations?
13. What is concept mapping?
14. What is a knowledge repository?
15. What are the contents of knowledge repository?
16. What is knowledge refining?
17. Distinguish between Intranet and extranet?
18. What is a portal?
19. What is bulletin board?
20. Define Learning
21. How will you create a learning culture in an organization?
22. What do you understand by Learning Organization?
23. Explain the characteristics of learning organization.
24. Explain why there is a need of learning organization.
25. What are the steps involved in building learning organization?
26. Discuss the golden rules for creating learning organization.

**UNIT-IV**

1. Define ‘ Knowledge Audit’.
2. What are the objectives of K-audit?
3. What is process mapping?
4. What are the responsibilities of a CKO?
5. Who is a chief learning officer?
6. What is meant by knowledge sharing culture?
7. Define organizational culture.
8. Define community of practice.
9. Write a note on organizational memory.
10. What is the culture of an organization?
11. What are the various knowledge culture in organisations?
12. Why do knowledge culture need to be maintained?
13. How do you develop and nurture a CoP in an organization?
14. What is meant by Knowledge transfer?
15. Difference between Explicit interterm transfer & Tacit Knowledge transfer.
16. Define Collective sequential transfer.
17. Define intranet & extranet.
18. . What is groupware in the E-World?
19. What is meant by Association Rule?
20. What is meant classification trees?
21. Define neural networks.
22. Define Data mining.
23. Define neural networks.
24. What is meant classification trees?
25. What is Data mining technique?

**UNIT-V**

1. What are the challenges faced by organization in building a knowledge management system in an organization?
2. Discuss the concept of Knowledge Management System
3. Explain Knowledge Management System Life Cycle
4. What do you mean by knowledge worker and Knowledge developer?
5. What is the role of chief knowledge officer in an organization?
6. Explain the role of knowledge worker and knowledge developer in developing knowledge organization
7. How the knowledge management team is formed in an organization.
8. Define knowledge sharing and knowledge capturing with example.
9. Define about capturing knowledge
10. What is meant by knowledge capture?
11. What is black boarding?
12. Write about electronics brainstorming
13. . What is the process of brainstorming?
14. Define decision tables & trees.
15. What is meant Grid and Repertory grid?
16. Write about the qualifications of Experts.
17. How to understand the experience?
18. What is meant by Analogies and Uncertainty
19. How would one identify Expertise?
20. What are the Skills Requirements knowledge developer?
21. List out the drawback of Approaching multiple experts